

PREVAILED

Roll Call No. _____

FAILED

Ayes _____

WITHDRAWN

Noes _____

RULED OUT OF ORDER

HOUSE MOTION _____

MR. SPEAKER:

I move that House Bill 1195 be amended to read as follows:

- 1 Page 1, line 5, delete "division" and insert "**division, office, or**
- 2 **secretary**".
- 3 Page 1, line 5, after "for" insert "**processing eligibility intake for**
- 4 **the federal Supplemental Nutrition Assistance program (SNAP),**
- 5 **the Temporary Assistance for Needy Families (TANF) program,**
- 6 **and the Medicaid program shall do the following:**
- 7 (1) Review the eligibility intake process for:
- 8 (A) document management issues, including:
- 9 (i) lost documents;
- 10 (ii) number of documents received by facsimile;
- 11 (iii) number of documents received by mail;
- 12 (iv) number of complaints from clients regarding lost
- 13 documents; and
- 14 (v) number of complaints from clients resolved
- 15 regarding lost documents;
- 16 (B) direct client assistance at county offices, including the:
- 17 (i) number of clients helped directly in completing
- 18 eligibility application forms;
- 19 (ii) number of clients applying for expedited assistance;
- 20 and
- 21 (iii) percentage of clients receiving expedited assistance
- 22 approval within seven (7) days or less; and
- 23 (C) call wait times and abandonment rates.".
- 24 Page 1, delete lines 6 through 14.

- 1 Page 1, line 15, after "Provide" insert **"oral and written"**.
 2 Page 1, line 15, delete "any matter" and insert **"matters described"**.
 3 Page 1, line 16, delete "listed".
 4 Page 1, line 17, delete "requested by" and insert **"to be agreed upon**
 5 **with"**.
 6 Page 2, line 2, delete "upon request of" and insert **"whenever"**.
 7 Page 2, line 2, delete "commission." and insert **"commission**
 8 **requests."**.
 9 Page 2, between lines 2 and 3, begin a new paragraph and insert:
 10 **"(c) Solely referring an individual to a computer or telephone**
 11 **does not constitute the direct assistance referenced in subsection**
 12 **(b)(1)(B).**
 13 **(d) For the purposes of subsection (b), a program serviced by**
 14 **the county office includes the following programs:**
 15 **(1) Temporary Assistance for Needy Families (TANF)**
 16 **program.**
 17 **(2) Medicaid program.**
 18 **(3) Federal Supplemental Nutrition Assistance program**
 19 **(SNAP) under 7 U.S.C. 2011 et seq."**
 20 Page 2, delete lines 17 through 20, begin a new line block indented
 21 and insert:
 22 **(1) Temporary Assistance for Needy Families (TANF)**
 23 **program.**
 24 **(2) Medicaid program.**
 25 **(3) Federal Supplemental Nutrition Assistance program**
 26 **(SNAP) under 7 U.S.C. 2011 et seq."**
 (Reference is to HB 1195 as printed February 20, 2009.)

Representative Crawford